

## Booking, cancellation and other policies

Programs and events will specify costs for registration and other items or services, if applicable. A reservation deposit may be required to reserve your spot. We are thankful for your reservations and take them seriously. If an initial reservation deposit is required for the chosen event, it is non refundable as many of our services, staff, equipment and other items are purchased far in advance. We are able to arrange a budget-friendly payment plan for the total trip or event charges. All payments must be made 15 days prior to the start of the adventure or event. Payments made separate of the reservation deposit are refundable within 48 hours of the event date. However, we understand life gets in the way sometimes so if you need to cancel, email us at <a href="mailto:transcendingtypical@gmail.com">transcendingtypical@gmail.com</a> or on the contact information provided on your registration confirmation. Payments minus the reservation deposit (if required) will be refunded for cancellations that occur 48 hours prior to the event.

Transcending Typical Adventure Co., LLC, reserves the right at its sole discretion to alter the itinerary or location or even cancel a trip, for reasons including but not limited to weather or other factors. If we cancel a program, your money will be refunded to you. We are not responsible for any other trip related costs incurred by you separate from the program provided by Transcending Typical Adventure Co.

No-show, early departure or dismissal

No refunds will be granted if a registered participant does not show up, leaves early for any reason or is dismissed by a staff member.

If any departures relate to medical reasons or personal emergencies, participants are responsible for paying all associated costs. These may include, and may not be limited to: helicopter or other evacuation costs, medical treatment, transportation costs and meals, lodging, etc.

Smoking, Drinking, Drugs, Devices, Pets

Events and trips organized by, attended by or staffed by Transcending Typical Adventure Co., are smoke free and all consumable coping mechanisms are to be privately enjoyed without bothering others and may not be allowed in common spaces, trip details will specify details. We encourage limited cell phone or device use so you can unplug and fully enjoy your adventure.

Events sponsored by Transcending Typical Adventure Co. are not pet-friendly, unless otherwise stated.